

Golden Valley Practice

Newsletter Autumn 2019



Welcome to the Autumn edition of our newsletter, we hope you have had a lovely summer and enjoyed the sunshine.

This years flu clinic dates are listed below, unfortunately, the clinics on the 5th October will be for the over 65's only. The delay to the vaccine for the At Risk groups has been caused by a delayed decision by the World Health Organisation on which strains of the virus to include in the vaccine. We have a small supply coming in mid October with the rest arriving early to mid November. We aim to vaccinate these patients as soon as we possibly can.

2019 FLU CLINICS—Over 65's

Peterchurch Surgery Saturday 5th October 9.00am to 11.30am

Surnames A-G 9.00am to 10.00am

Surnames H-O 9.30am to 10.30am

Surnames P-Z 10.30am to 11.30am

Ewyas Harold Surgery Saturday 5th October 2.00pm to 5.00pm

Surnames A-G 2.00pm to 3.00pm

Surnames H-O 3.00pm to 4.00pm

Surnames P-Z 4.00pm to 5.00pm

UNDER 65 AT RISK

Tuesday 15th October 2.30pm to 4.30pm Ewyas Harold

Wednesday 16th October 2.30pm to 4.30pm Peterchurch

Thursday 17th October 2.30pm to 4.30pm Ewyas Harold

Details of further sessions will be published on the Golden Valley Website. If you are unable to attend the clinics please call or book online an appointment with the Practice Nurse or HCA.

Check on our website at www.goldenvalleypractice.co.uk for up to date information and practice news

Staff News

We are happy to welcome Jenny Campbell as our Advanced Nurse Practitioner. Many of you will have already met or spoken to Jenny as she provides our triage service for urgent appointments.

Deb Hoyle has joined us from NHS England as our Assistant Practice Manager.

Dawn Watkins is a new member of our reception team.

Fund Raising



Emily our receptionist held a “Bake Off” and cake sale in aid of McMillan Cancer Support on Friday 27th September. The grand sum of £87.00 was raised for a very worthwhile cause. Many thanks to everyone who bought cakes.

Text Messaging Service

We are planning to introduce a text reminder service in the near future. If you would like to receive appointment reminders in this way, please let one of our receptionists know and we can check we have an up to date mobile number for you.

Patient Participation Group

As a Practice we have a patient participation group who meet quarterly with members of the Practice to discuss any issues that arise. This is a two way process, any problems that the practice or our patient population are experiencing can be discussed with a view to improving the service we offer to patients. If you would like to join this group, please contact the Practice Manager, Mrs Alex Price who is based at Ewyas Harold Surgery.

OUT OF HOURS

Available Monday to Friday 6pm-8am, Friday 6pm until Monday 8am and Bank Holidays

You can call 111 when you need medical help fast but it's not a 999 emergency. NHS 111 is a fast and easy way to get the right help, whatever the time.

You should use the NHS 111 service if you urgently need medical help or advice but it's not a life-threatening situation.

For immediate, life-threatening emergencies, continue to call 999.